## AODA – Accessibility Standards for Client Service Customer Feedback Form

Thank you for visiting Rowan Williams Davies & Irwin Inc. (RWDI). We value all our clients and strive to meet everyone's needs.

Please tell us the	e date and location of	your visit:
Date:		Location:
•	sfied with the client ser circling or highlighting t	vice we provided you? (Please indicate your he chosen field)
□ Yes	□ No	□ Somewhat
Comments		
2.Was our client	: service provided to yo	ou in an accessible manner?
☐ Yes	□No	☐ Somewhat
Comments		
3.Did you exper	ience any problems ac	cessing our services?
□ Yes	□No	☐ Somewhat
Comments		
Client Contact Ir	nformation (optional)	

Feedback process is available in accessible format and communication support upon request. If you should require this information in another format, please see RWDI Contact information below.

## RWDI Contact Information:

Name: Human Resources Department Phone Number: 519-823-1311

Email: <u>alice.finoro@rwdi.com</u>

Thank you,

Management of RWDI