



#1000, 736-8th Avenue S.W.
Calgary, Alberta, T2P 1H4
Canada

Tel: +1.403.232.6771
Fax: +1.403.232.6762
E-mail: solutions@rwdi.com

March 12, 2018

RWDI Greenhouse Validation & Verification Program Complaints & Appeals Process

RWDI maintains a process that enables the stakeholders of our greenhouse gas validation and verification program to:

- voice any complaints that they might have with regards to our conduct on greenhouse gas assurance engagements; and,
- file appeals with regards to any findings of our assurance engagements with which they do not agree.

This complaints and appeals process is fundamental to our commitment to providing fair and transparent greenhouse gas assurance services. For more information about this process, please contact Christian Reuten by phone or email at the coordinates below.

RWDI

A handwritten signature in black ink, appearing to read 'Christian Reuten'.

Christian Reuten, Ph.D., ACM
VVP Leader, Technical Director, Associate
(403) 232-6771 ext. 6265
christian.reuten@rwdi.com

RWDI AIR Inc., RWDI VVP